

## **Oracle® Hospitality Suite8**

Release Notes

Release 8.9.6.20

Part Number: E75961-01

May 2016

---

Copyright © 1987, 2016, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

---

---

# Contents

**Preface ..... iv**

    Purpose .....iv

    Audience .....iv

    Important Information .....iv

    Customer Support .....iv

    Documentation .....iv

    Revision History .....iv

**1 Features and Updates ..... 1-1**

    S8 Cashiering ..... 1-1

    S8 Miscellaneous ..... 1-1

    S8 OTA XML Interface ..... 1-2

    S8 Reservation ..... 1-2

**2 Resolved Issues ..... 2-1**

---

---

# Preface

**Oracle Hospitality Suite8 Hotel Property** combines all hotel processes into a single software solution. From reservations to housekeeping, from restaurant to sales and marketing, this software suite supports all areas of your hotel while focusing on your most valuable asset: your guest.

## Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Suite8's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

## Audience

This document is intended for customers who are using Oracle Hospitality Suite8 version 8.9.6.20.

## Important Information

Refer to the Suite8 Installation guide for instructions on how to upgrade, and configure Suite8.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:  
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at  
<http://docs.oracle.com/en/industries/hospitality/>

## Revision History

Date	Description of Change
May, 2016	<ul style="list-style-type: none"><li>• Initial publication</li></ul>

---

---

# 1 Features and Updates

## S8 Cashiering

### Billing Instructions

- TT 25152 Legal Requirement for Hungary: XML Export of invoice data (Data Provision for Tax Authority) has been implemented with the functionality of the data export for invoices of a date range or of a number range by using HTML Reports. The functionality can be used from Suite8 Version 8.7.4 on. The following files are required:
  1. Views
    - \* 720\_HungaryDataExportViews.sql
  2. XML and Query Files
    - \* InvoiceDataExportHungary.qry
    - \* InvoiceDataExportHungary.xml
    - \* InvoiceDataExportHungary\_InvRange.qry
    - \* InvoiceDataExportHungary\_InvRange.xml For Suite8 Version 8.7.4:
    - \* InvoiceDataExportHungary\_InvRange874.qry
    - \* InvoiceDataExportHungary\_InvRange874.xml
    - \* InvoiceDataExportHungary874x.qry
    - \* InvoiceDataExportHungary874x.xml
  3. Reports (as of version 8.9)
    - \* FCR\_PMS\_9008\_HUNGARY\_DATA\_EXPORT\_INVOICERANGE.S8R
    - \* FCR\_PMS\_9008\_HUNGARY\_DATA\_EXPORT\_DATERANGE.S8R

Contact development to get the required files as well as the documentation.

### Cashiering

- TT 24682 Legal Requirements for Turkey: New archiving handling for Turkish electronic invoices has been implemented.

## S8 Miscellaneous

### Generic

- TT 25252 Compatibility of Windows 10 with Suite8 Version 8.9.6.20 and IFC 8 10.0.0.0 is hereby announced.

### IFC Functionality

- TT 25238 Configuration->Setup->Software Interfaces->Interface Triggers & Interface Trigger Fields: If the field 'Customer' on Interface triggers is selected for a certain interface and no fields on Interface Trigger Fields are selected for the according interface, then a profile trigger will be created for every change. If 'Customer' is selected and some fields on the interface trigger fields are selected, then a profile trigger will be created only if one of the selected fields are changed.

---

## S8 OTA XML Interface

### OTA XML Upload

- TT 24494 OTA XML Interface: a new pair of OTA messages  
OTA\_CreateProfileRQ and OTA\_CreateProfileRS are available and used to send a new profile or a profile modification to the Central Reservation System and to receive the response. The response is not validated automatically, but stored as backup.

## S8 Reservation

### Yield (internal)

- TT 15255 Setup & Rate Availability: Rate Levels have been implemented with the ability to link several rates to one level with the following handling:
  1. Global Settings->Reservations->Rate tab: the option 'Enable Rate Levels' needs to be activated.
  2. Setup->Reservations->Rate Management->Rate Levels: Definition of the rate level and linking the according rates.
  3. Rate Query (Ctrl+R)->Rate Availability: New filter 'Level/Rates' to show by level, rate or both. Adding a restriction to a level applies automatically to all linked rate codes.

## 2 Resolved Issues

**Table 1 – Resolved Issues**

Modules	ID Clarify/BugDB Number	Description
O8 Online Interface	101220	TT 25019 Online Interface - Seekda Online Interface mapper: for some reservations sent by Seekda to Suite8 it happened that two guest profiles were linked to a reservation even though only one guest was arriving. This caused wrong statistics and also wrong forecast figures for restaurant outlets.
	102432	TT 25515 Best Western Online Interface: Online Interface Best all actions using the BW Web Service on the date 29.02. of a leap year failed with an access violation.
	25314 102294	TT 25314 Online Interface: if a hotel used a large number of rates/room types together with day types then the Online Interface crashed with 'out of memory' error when building rate detail messages.
S8 Cashiering	101658	TT 25191 Cashiering->Exchange Rates & Configuration->Global Settings->Country Specifics 1->Multiple Currency Exchange is NOT active: when performing currency exchange, the message: 'Could not close FA, something went wrong' was displayed.
	101858	TT 25303 Billing: If the global setting Thai VAT is enabled there were performance issues when opening billing screen with a large number of postings.
S8 Conference and Catering	101085	TT 25273 Events & Resources: When copying a standard menu with menu items attached from one event to another the fields 'VAT' and 'NET' of the menu items have not been copied.
S8 Customer Relationship	101271	TT 25343 Mailing->Standard Mailing: Entered values in the field 'Forecast Engine from' of reservation section have not been displayed correctly when editing the query again.
S8 Central	98030	TT 24277 CRS: Synchronization of configuration failed when a large number of records, e.g. WUSR, rate related tables exist.
S8 Miscellaneous	102165	TT 25345 Night Audit: error during procedure SFORRECALCWITHDELETE when blocks with block name more than 35 characters exists.

Modules	ID Clarify/BugDB Number	Description
S8 Reservation	101606	TT 25179 Rooms Management->Room History: Error came up when selecting this option.
S8 Reservation	100309/ 22503819	TT 24825 Reservations->Rates: when creating reservations on a weekend day for a rate code defined with OTA/HTNG rates calculation method and weekend/weekdays rates, then weekday rate has been taken into consideration instead the weekend rate.
S8 Reservation	102105	TT 25315 Quick Keys->Rate Query (CTRL+R): If a rate code has been entered in configuration for a certain start date but the rate details and linked formula package start date began later, an access violation occurred when entered period in CTRL+R includes dates out of the formula package detail start.
S8 Reservation	102174	TT 25349 Individual Reservations: For sharing reservations with no rooms assigned, in certain scenarios when changing the arrival date for one of the reservations of the other shared reservations was no sharer anymore. If rooms were assigned a message came up that the room is already booked followed by an access violation.
S8 WebConnect	102371	TT 25496 Online Payment Plugin NETS: S8 Homepage online payment to NETS has not been working properly. The following error occurred: "System error has occurred. Client found response content type of 'text/html; charset=utf-8', but expected 'text/xml'. The request failed with the error message: --"The new Global Setting 'Service URL' has been implemented under Interfaces->Misc. Interface7 tab->NETS Online Payment Gateway Interface - please enter here <a href="https://epayment.nets.eu/Netaxept.svc">https://epayment.nets.eu/Netaxept.svc</a>
S8 WebConnect	100834	TT 24889 B+S Payment Interface: Due to the missing element ( <action>authorization<\action> ), Suite8 WebConnect has not been sending the mandatory element <action> in a payment request. Therefore the amount has been reserved on the payment provider side only, but not actually settled and no payment has been created in Suite8. In addition the Global Settings have been moved to Interface7 tab.