

Oracle® Hospitality Suite8
Release Notes
Release 8.9.6.20
Part Number: E75961-01

May 2016

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Preface

Oracle Hospitality Suite8 Hotel Property combines all hotel processes into a single software solution. From reservations to housekeeping, from restaurant to sales and marketing, this software suite supports all areas of your hotel while focusing on your most valuable asset: your guest.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Suite8's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for customers who are using Oracle Hospitality Suite8 version 8.9.6.20.

Important Information

Refer to the Suite8 Installation guide for instructions on how to upgrade, and configure Suite8.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

| Date | Description of Change |
|-----------|---|
| May, 2016 | <ul style="list-style-type: none">• Initial publication |

1 Features and Updates

S8 Cashiering

Billing Instructions

- TT 25152 Legal Requirement for Hungary: XML Export of invoice data (Data Provision for Tax Authority) has been implemented with the functionality of the data export for invoices of a date range or of a number range by using HTML Reports. The functionality can be used from Suite8 Version 8.7.4 on. The following files are required:
 1. Views
 - * 720_HungaryDataExportViews.sql
 2. XML and Query Files
 - * InvoiceDataExportHungary.qry
 - * InvoiceDataExportHungary.xml
 - * InvoiceDataExportHungary_InvRange.qry
 - * InvoiceDataExportHungary_InvRange.xml For Suite8 Version 8.7.4:
 - * InvoiceDataExportHungary_InvRange874.qry
 - * InvoiceDataExportHungary_InvRange874.xml
 - * InvoiceDataExportHungary874x.qry
 - * InvoiceDataExportHungary874x.xml
 3. Reports (as of version 8.9)
 - * FCR_PMS_9008_HUNGARY_DATA_EXPORT_INVOICERANGE.S8R
 - * FCR_PMS_9008_HUNGARY_DATA_EXPORT_DATERANGE.S8R

Contact development to get the required files as well as the documentation.

Cashiering

- TT 24682 Legal Requirements for Turkey: New archiving handling for Turkish electronic invoices has been implemented.

S8 Miscellaneous

Generic

- TT 25252 Compatibility of Windows 10 with Suite8 Version 8.9.6.20 and IFC 8 10.0.0.0 is hereby announced.

IFC Functionality

- TT 25238 Configuration->Setup->Software Interfaces->Interface Triggers & Interface Trigger Fields: If the field 'Customer' on Interface triggers is selected for a certain interface and no fields on Interface Trigger Fields are selected for the according interface, then a profile trigger will be created for every change. If 'Customer' is selected and some fields on the interface trigger fields are selected, then a profile trigger will be created only if one of the selected fields are changed.

S8 OTA XML Interface

OTA XML Upload

- TT 24494 OTA XML Interface: a new pair of OTA messages OTA_CreateProfileRQ and OTA_CreateProfileRS are available and used to send a new profile or a profile modification to the Central Reservation System and to receive the response. The response is not validated automatically, but stored as backup.

S8 Reservation

Yield (internal)

- TT 15255 Setup & Rate Availability: Rate Levels have been implemented with the ability to link several rates to one level with the following handling:
 1. Global Settings->Reservations->Rate tab: the option 'Enable Rate Levels' needs to be activated.
 2. Setup->Reservations->Rate Management->Rate Levels: Definition of the rate level and linking the according rates.
 3. Rate Query (Ctrl+R)->Rate Availability: New filter 'Level/Rates' to show by level, rate or both. Adding a restriction to a level applies automatically to all linked rate codes.

2 Resolved Issues

Table 1 – Resolved Issues

| Modules | ID Clarify/BugDB Number | Description |
|----------------------------|-------------------------------|---|
| O8 Online Interface | 101220 | TT 25019 Online Interface - Seekda Online Interface mapper; for some reservations sent by Seekda to Suite8 it happened that two guest profiles were linked to a reservation even though only one guest was arriving. This caused wrong statistics and also wrong forecast figures for restaurant outlets. |
| | 102432 | TT 25515 Best Western Online Interface: Online Interface Best all actions using the BW Web Service on the date 29.02. of a leap year failed with an access violation. |
| | 25314 | TT 25314 Online Interface: if a hotel used a large number of rates/room types together with day types then the Online Interface crashed with 'out of memory' error when building rate detail messages. |
| | 102294 | TT 25191 Cashiering->Exchange Rates & Configuration->Global Settings->Country Specifics 1->Multiple Currency Exchange is NOT active: when performing currency exchange, the message: 'Could not close FA, something went wrong' was displayed. |
| S8 Cashiering | 101658 | TT 25303 Billing: If the global setting Thai VAT is enabled there were performance issues when opening billing screen with a large number of postings. |
| | 101858 | TT 25273 Events & Resources: When copying a standard menu with menu items attached from one event to another the fields 'VAT' and 'NET' of the menu items have not been copied. |
| S8 Conference and Catering | 101085 | TT 25343 Mailing->Standard Mailing: Entered values in the field 'Forecast Engine from' of reservation section have not been displayed correctly when editing the query again. |
| S8 Customer Relationship | 101271 | TT 24277 CRS: Synchronization of configuration failed when a large number of records, e.g. WUSR, rate related tables exist. |
| S8 Central | 98030 | TT 25345 Night Audit: error during procedure SFORRECALCWITHDELETE when blocks with block name more than 35 characters exists. |
| S8 Miscellaneous | 102165 | TT 25345 Night Audit: error during procedure SFORRECALCWITHDELETE when blocks with block name more than 35 characters exists. |

| Modules | ID Clarify/BugDB Number | Description |
|----------------|-------------------------------|---|
| S8 Reservation | 101606 | TT 25179 Rooms Management->Room History: Error came up when selecting this option. |
| S8 Reservation | 100309/ 22503819 | TT 24825 Reservations->Rates: when creating reservations on a weekend day for a rate code defined with OTA/HTNG rates calculation method and weekend/weekdays rates, then weekday rate has been taken into consideration instead the weekend rate. |
| S8 Reservation | 102105 | TT 25315 Quick Keys->Rate Query (CTRL+R): If a rate code has been entered in configuration for a certain start date but the rate details and linked formula package start date began later, an access violation occurred when entered period in CTRL+R includes dates out of the formula package detail start. |
| S8 Reservation | 102174 | TT 25349 Individual Reservations: For sharing reservations with no rooms assigned, in certain scenarios when changing the arrival date for one of the reservations of the other shared reservations was no sharer anymore. If rooms were assigned a message came up that the room is already booked followed by an access violation. |
| S8 WebConnect | 102371 | TT 25496 Online Payment Plugin NETS: S8 Homepage online payment to NETS has not been working properly. The following error occurred: "System error has occurred. Client found response content type of 'text/html; charset=utf-8', but expected 'text/xml'. The request failed with the error message: --"The new Global Setting 'Service URL' has been implemented under Interfaces->Misc. Interface7 tab->NETS Online Payment Gateway Interface - please enter here https://epayment.nets.eu/Netaxept.svc |
| S8 WebConnect | 100834 | TT 24889 B+S Payment Interface: Due to the missing element (<action>authorization<\action>), Suite8 WebConnect has not been sending the mandatory element <action> in a payment request. Therefore the amount has been reserved on the payment provider side only, but not actually settled and no payment has been created in Suite8. In addition the Global Settings have been moved to Interface7 tab. |